

# *The TGIF CHRONICLES*

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**For Friday, August 1st, 2003**

Good Morning Gentlemen

I am now sending one email to all of you at the same time.

At the beginning of the week with no work, I finished the construction of the second divider in the living room.

However this status did not last long because I got an inspection in Armstrong to do for the next day on Monday afternoon. I got up at 4:00 am - Mary-Ellen took the day off and away we went to Armstrong at five o'clock in the morning. We had breakfast in Merrit shortly after 7 am. That stretch produced 2 areas where road construction was going on. By 9:00 am, we were on the east side of Kamloops going towards highway 97. Rolled into Armstrong shortly after 10:00 am to the inspection site. This was a prepurchase inspection for Jerry Cramer - you remember Jerry Cramer, Ciro - you had a few claims up in Sunshine Valley with him. Since then I have completed approximately \$ 150,000 in restoration and related work for him over the last 8 years. Well we finished there around 12:30 pm and went to Wendy's in Vernon for lunch. Coming out of Vernon, we got lost so we saw the east shore of the lake and had to come back to where we started in Vernon to get back on track. Lost an hour. This was because of a poorly marked detour for construction. Either that or my eyes have dimmed. We drove back through Kelowna - across the connector into Merrit and down to Hope. We rolled into the Cramers at 5:30 pm for a great steak supper. Home at 9:00 am, as Mary-Ellen was back to work on Wednesday.

On Wednesday morning, I received a call from an adjuster to meet him on site at 12:30 pm at a fire at Clark and Parker, across the street from Garry Bateman of Master Contract Services Ltd. office and plant. Cromwell were there and had completed the emergency service, as well as clear a path for me to complete a property damage appraisal. I will do the repair scope and estimate for the adjuster, at the request of the insurer because they apparently do not want restoration contractors to do the repair scope and estimate. The options for the restoration is Cromwell can do the work at my pricing, the insured can get whoever he wants at my pricing, or the insured can take a cash out for acv that I provide. If he decides to repair then the insurer will pay him the difference of the acv and my restoration estimate after he completes the restoration. Apparently this insurer will be utilizing this method more often. Take note all you adjusters, Rick, Russell, Ciro. Oh, and you too you project managers, Dan.

Today I have a building appraisal for an insured of Taylor Agencies in Mt. Lehman to do at 10:00 am., in order to produce an insurable value. I have the same to do next week sometime for a \$ 1,500,000 church in Langley.

Rick, have you received invoicing from SPEC's yet? Your new work volume looks good on you. I see you have Schumka, Craig Moore fooled. They list you as branch manager.

Robert, looks like you are getting subrogation work. I think this is an unexplored area. Contact Rick, he thinks so too.

Hey Ciro, I haven't heard from you for a while - are you taking lessons from me?

Dan, if you are in your office tomorrow, again, I expect to be downtown at AVIVA, if you can not get me on my cell, then call Mary-Ellen's direct line at (604) 895 - 5664.

Grant, what can I say, up there in Columbia Valley, above Cultus Lake - still sniffing burning weed, that's what you get when you are a fire chief.

And, Russell, you must be settled in with Crawford's by now, fishing every afternoon - nothing to do by watch the forest fire smoke go by.

Talk to ya next week!

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